Accessing the Internet at Tufts

All devices that access the internet using the Tufts University network (laptops, desktops, e-readers, smartphones, etc.) must be registered before access is granted. The registration process can be completed using Your Tufts Username and Tufts Password. Tufts Users may have up to 10 registered devices.

Why Do I Need to Register?

The Information Stewardship Policy and Supporting Information Policies, which governs appropriate network and computing resource usage at Tufts, must be accepted as a condition of use. Registration with a valid Tufts Username and Tufts Password ensures compliance with University policy. To learn more about the policy, visit http://it.tufts.edu/ispol.

Devices with an Internet Browser

When you attempt to access the internet for the first time using a browser from an unregistered device, you will automatically be taken to the registration page.

To register your device, complete the following steps:

1. From the Network Registration page, read the Information Stewardship Policy. Click I Accept. The Login page opens.
2. Complete the following fields to login:
   a. Username – Enter your Tufts Username.
   b. Password – Enter your Tufts Password.
3. Click Login. The device registration page opens.
4. Complete the following fields:
   a. Hardware MAC Address – Click Detect (or tap if using a smart device) to detect the MAC address of your device. The field is automatically populated.
   b. Description – Enter a description for your device (Laptop computer, My iPhone, etc.).
   c. Device Type – Select one of the following options:
      i. Windows Computer
      ii. Mac Computer
      iii. Linux Computer
      iv. iPod/iPad/iPhone
      v. Android Device
      vi. e-Reader (Kindle, Nook, etc.)
      vii. Other Device
5. Click Register. The device is registered. Repeat the above steps to register additional devices.
   a. Note: You will need to know the MAC address for each device.
6. When you are finished, click Logout.

Devices without an Internet Browser

You can use the Registration page to register devices that do not have an internet browser such as a Kindle or game device (Xbox, Playstation, etc.).

To register a device without an internet browser, complete the following steps:

1. From a computer with internet access, go to https://portal.net.tufts.edu.
2. Click I Accept to accept the terms of the Responsible Use Policy. The Login page opens.
3. Complete the following fields to login:
   a. Username – Enter your Tufts Username.
   b. Password – Enter you Tufts Password.
4. Click Login. The device registration page opens.
5. Complete the following fields:
   a. Hardware MAC Address – Enter the MAC address of the device.
      i. Note: You will need to obtain the MAC address from the device.
   b. Description – Enter a description for the device (Kindle, etc.).
   c. Device Type – Select one of the following options:
      i. Windows Computer
      ii. Mac Computer
      iii. Linux Computer
      iv. iPod/iPad/iPhone
      v. Android Device
Accessing the Internet at Tufts

vi. e-Reader (Kindle, Nook, etc.)

vii. Other Device

4. Click Register. The device is registered. Repeat the above steps to register additional devices.

5. When you are finished, click Logout.

Deleting a Device

If you have entered information incorrectly (e.g. MAC address), are no longer using a device or already have 10 devices registered, you have the option of deleting devices.

To delete a device, complete the following steps:


7. Click I Accept to accept the terms of the Responsible Use Policy. The Login page opens.

8. Complete the following fields to login:
   a. Username – Enter your Tufts Username.
   b. Password – Enter you Tufts Password.

9. Click Login. A list of your currently registered devices appears.

10. Locate the desired device from the list of devices.

11. Click Delete next to the device. The device is deleted.

12. When you are finished, click Logout.

Technical Support

If you need assistance registering your device, please contact the University IT Client Support Center at (617)627-3376.